PET GROOMER

Job Description:

**Pet Groomers** perform various grooming duties necessary to improve pets’ hygiene and enhance their physical appearance. They bathe, brush, and dry pets, clean their teeth and ears, as well as trim their nails and hair/fur. A pet groomer is responsible for the grooming of a pet. They do everything from brushing a pet's hair to cutting their nails. A few of the main duties of a pet groomer are talking with customers to select a grooming package, cleaning the pet's teeth, washing and shampooing the pet, and cutting the pet's hair. They also have to get the pets to relax. Some of the jobs titles that a pet groomer could grow into are pet salon owner and pet stylist.

Job Responsibilities:

* Dematting and detangling hair as required.
* Bathing, conditioning, and drying pets.
* Trimming pets’ nails, brushing their teeth, and cleaning their ears.
* Grooming and styling pets according to pet owners’ instructions or standard grooming styles.
* Accommodating special requests that pet owners may have.
* Identifying health issues in pets, such as ear infections, skin conditions, or tooth decay, and informing pet owners of these observations.
* Ensuring that all pets are safe during the grooming process.
* Routinely cleaning work areas.
* Recommending suitable products to pet owners.
* Ability to manage pet’s behavior
* Treat all pet’s humanely
* Performs a hands on pet assessment on all pets to recommend services and build trust with the pet parents
* Perform pet grooming services to breed standards and to client’s personal preferences
* Maintain a high level of cleanliness, sanitation, and humane conditions for all pets in the grooming area.
* Ensure the safety and well-being of every pet and associate in the store, taking immediate action whenever necessary
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* Routinely cleaning work areas.
* Recommending suitable products to pet owners.
* Ability to manage pet’s behavior
* Treat all pet’s humanely

Job Qualifications:

* High school diploma
* Certification through the National Dog Groomer Association of America required
* Unencumbered state license may be required
* Experience working with animals
* Experience as a pet groomer

Opportunities as a pet groomer are available for applicants without experience in which more than one pet groomer is needed in an area such that an experienced pet groomer will be present to mentor.

Job Skills Required:

* Love for animals
* Ability to wash, cut, and groom pet hair
* Ability to provide pet services such as teeth brushing, nail clipping, etc
* Ability to multi-task and prioritize work
* Attention to detail and problem solving skills
* Resourcefulness and ability to problem solve
* Outstanding communication and interpersonal skills
* Ability to not take customer issues personally
* Good listening skills
* Sound understanding of animal behavior.
* The ability to stand for long periods of time.
* The ability to treat all animals with compassion.
* The ability to lift heavy pets and equipment.
* Excellent communication skills.
* Exceptional customer service skills.